

Notice Informing Individuals About Nondiscrimination and Accessibility Requirements

Pacific Vision Surgery Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, and gender identity). Pacific Vision Surgery Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, and gender identity).

- Pacific Vision Surgery Center provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Kelly Bryan, Director Business Services.

If you believe that Pacific Vision Surgery Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, and gender identity), you can file a grievance with:

Kelly Bryan, Director Business Services
711 Van Ness Ave., Suite 230 | San Francisco, CA 94102
Phone: 415.997.6410 | Fax: 415.727.3851 | bizops@pveyesurgery.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Kelly Bryan, Director Business Services, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

Pacific Vision

SURGERY CENTER

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.